

## **For Enmax Customers**

Enmax is your default supplier if you are in Calgary, Cardston, Crowsnest Pass, Red Deer and Fort MacLeod.

### **How do I know if I am on default?**

When looking at your bill find your 'Energy Charge' and 'kWh consumption' for the month. Then locate the 'Administration Charge' and/or 'Retail Fee'.

If you are on default your Administration Charge will calculate to be 5.7% of your Energy Charge and your Retail Fee will be \$0.00642/kWh consumption.

For example:

Energy Charge	\$3500
Consumption	64,242.20 kWh

$$\$3500 \times 0.057 = \$199.50$$

$$64,242.20 \text{ kWh} \times \$0.00642/\text{kWh} = \$412.43$$

$$\text{Total Administration and Retail Charges} = \$611.93$$

Enmax default bills can vary in format, so if you still are not sure?? Or still are confused?? Call us at 1-866-466-4774 to find out. All you need to do is fax us a bill and we can determine whether or not you are a default customer...it takes only minutes.